

For information about the Omaha Sewer Use Fee, call the Environmental Quality Division of the Omaha Public Works Department at 444-3908, 7:30AM-4:00PM weekdays.

For information about public meetings, education opportunities and details on the proposed CSO plan, visit [www.omahacso.com](http://www.omahacso.com) or call the CSO hotline at 341-0235.

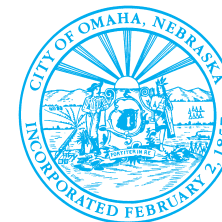
For information about sewer use fees in the other metropolitan communities, contact:

- City of Bellevue .....293-3135
- City of Bennington .....238-2375
- City of Gretna ..... 332-3336
- City of LaVista .....331-4343
- City of Omaha ..... 444-3908
- City of Papillion .....597-2020
- City of Ralston .....331-6677
- Unincorporated Portions ....593-2315  
of Sarpy County

## City of Omaha

### Public Works Department Services

- Omaha Sewer Use Fees..... 444-3908  
..... [www.omahacso.com](http://www.omahacso.com)
- Household Hazardous Chemical Disposal UnderTheSink.....444-7465  
(Open to Douglas & Sarpy County residents)  
..... [www.underthesink.org](http://www.underthesink.org)
- Dust or Mud from  
Construction Site work.....444-6015
- Report Spills or Dumping into  
Storm Sewer Inlets ..... 444-3908
- Air Quality or Asbestos.....444-6015
- Sewer Problems ..... 444-5332
- Odor complaints or  
Manure Spills.....444-4919
- Omaha Garbage, Recycling or  
Yard Waste Collection Complaints or  
Information..... 444-5238  
..... [www.wasteline.org](http://www.wasteline.org)  
..... [www.omaharecycles.com](http://www.omaharecycles.com)
- OmaGro Compost..... 444-6665  
..... [www.omagro.com](http://www.omagro.com)
- Snow Removal Complaints.....444-4919
- Traffic Signal Not Working.....444-5160
- Chuck holes, Curb Repairs, Debris  
or Litter Blocking Street.....444-4919



## Omaha's 2008 Sewer Use Charges

*Effective  
January 1, 2008*

City of Omaha

Robert G. Stubbe, P.E.  
Public Works Director

Mike Fahey  
Mayor

The monthly sewer use fee for residential customers is based on the actual amount of water used during December, January, February, and March. For the remaining months, the residential user is billed on the average water use during those four winter months or at the actual water use **whichever volume gives the lower sewer bill.**

The City of Omaha determines sewer use rates and MUD sets water rates. MUD collects the sewer use fee and remits it to the City.

Sewer rates are the total of three charges:

1. Customer Charge (a fixed monthly charge)
2. Flow Charge (varies with usage)
3. Charges to commercial and industrial users with unusual waste

To the right is a comparison of typical monthly residential sewer bills for 2007 and 2008 using varying amounts of water. Usage is shown in increments of 100 cubic feet. The rates apply to residential customers within the City of Omaha and those in the unincorporated portion of Douglas County.

### Comparison of Monthly Omaha Residential Sewer Charges

Water Use in Ccf†	Customer Charge		Flow Charge‡		Total	
	2007	2008	2007	2008	2007	2008
1	\$7.46	\$8.10	\$0.67	\$0.73	\$8.13	\$8.83
2	\$7.46	\$8.10	\$1.33	\$1.45	\$8.79	\$9.55
3	\$7.46	\$8.10	\$2.00	\$2.18	\$9.46	\$10.28
4	\$7.46	\$8.10	\$2.66	\$2.90	\$10.12	\$11.00
5	\$7.46	\$8.10	\$3.33	\$3.63	\$10.79	\$11.73
6	\$7.46	\$8.10	\$4.00	\$4.36	\$11.46	\$12.46
8	\$7.46	\$8.10	\$5.33	\$5.81	\$12.79	\$13.91
10	\$7.46	\$8.10	\$6.66	\$7.26	\$14.12	\$15.36
12	\$7.46	\$8.10	\$7.99	\$8.71	\$15.45	\$16.81
14	\$7.46	\$8.10	\$9.32	\$10.16	\$16.78	\$18.26
16	\$7.46	\$8.10	\$10.66	\$11.62	\$18.12	\$19.72

†Ccf = 100 cubic feet

‡Rates per Ccf: \$0.666 in 2007; \$0.726 in 2008

#### Sample calculation using 8 Ccf

<b>2007</b>			
\$7.46	+	(8 × \$0.666)	= \$12.79
		⏟	
\$7.46	+	\$5.33	
<b>2008</b>			
\$8.10	+	(8 × \$0.726)	= \$13.91
		⏟	
\$8.10	+	\$5.81	

The regional wastewater treatment system owned and operated by the City of Omaha is facing a number of challenges from unfunded mandates of the federal Clean Water Act. Significant system improvements and reinvestment in existing infrastructure are necessary to:

1. Meet more stringent permit requirements for the two treatment plants and sewer systems;
2. Continue to provide reliable system operation; and
3. Provide adequate treatment capacity for the metropolitan area.

The federal government has required the Omaha treatment system to address the problem of combined sewer overflows or CSO. During the past year, City officials, community members and engineering teams have worked to develop a preliminary overflow control plan that includes:

- ✓ Targeted sewer separation
- ✓ Three high rate treatment plants
- ✓ A deep conveyance tunnel

For more information on Omaha's CSO program please visit [www.OmahaCSO.com](http://www.OmahaCSO.com) or call 341-0235.